



# Airband and Your Community Fairy Cross & Yeo Vale 2<sup>nd</sup> September 2021

Paul Nethercott – Community Liaison Executive

# Agenda

- Airband: First choice for true ultrafast rural broadband
- Project overview
- Phase 6 NF018 Plan – Fairy Cross & Yeo Vale
- Fibre to the premise (FTTP)
- Broadband packages
- Register your interest
- Installation
- FAQ

# Airband

**Founded in 2009, Airband is an independent internet service provider (ISP) bringing high speed broadband to homes, business and industry in rural and hard-to-reach areas.**

We are proud to work with the Department for Digital, Culture, Media & Sport, BDUK, local authorities and communities to build high availability infrastructure that residents, businesses and other ISPs can access to help overcome the UK's digital divide.

Trusted by governments, industry partners and communities to bring the fastest, most reliable broadband service to rural communities, industrial parks and outdoor sites.



# Project Overview

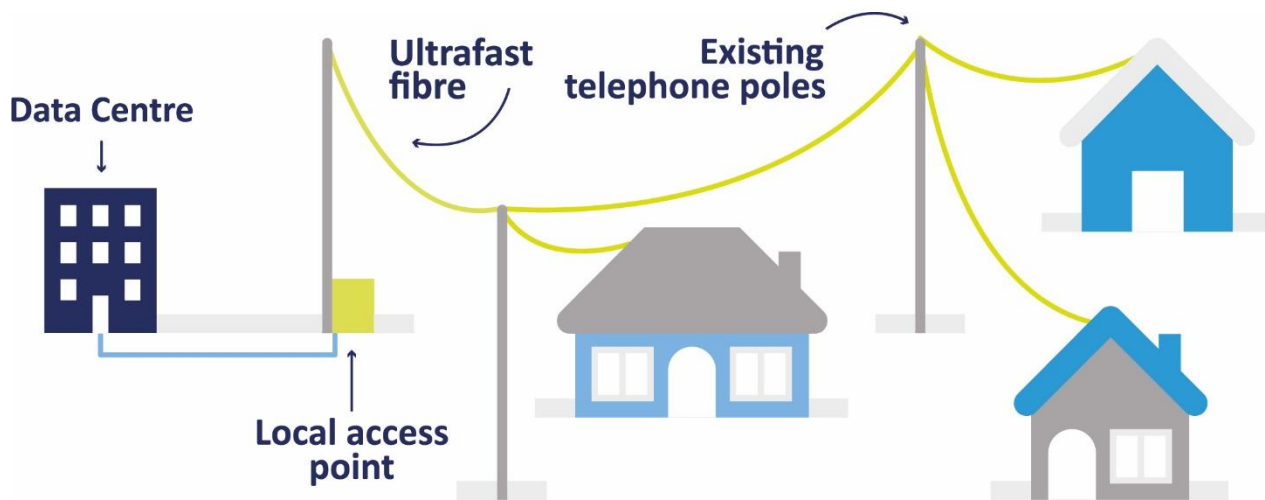
- You may have heard that Airband, in partnership with **Connecting Devon & Somerset**, has been commissioned to build a brand new, ultrafast FTTP (Fibre To The Premises) broadband network to transform connectivity in your area.
- Over the coming weeks and months, we will be working in rural areas across the county, including weekend work, but rest assured that **disruption will be kept to an absolute minimum.**
- Work may involve accessing existing underground ducts and telegraph poles.
- You may also see some new telegraph poles being erected at various locations. For the most part, these new poles will be situated along roads away from residential areas.
- We are working closely with the local authorities to **plan and implement the network build.**

# Phase 6 Plan

## NF018 – Fairy Cross & Yeo Vale

- Surveying began in Quarter 3 2021
- Build planned for Quarter 3 2021
- Completion due Quarter 1 2022
- Build dates estimated, timings may change

# Fibre to the Premise (FTTP)



## What does FTTP stand for?

FTTP stands for Fibre To The Premises. At Airband we provide this service across our network, bringing ultrafast speeds of up to 1Gbps to our customers in more rural areas. There's no line rental or phone line required, so the price you see is the price you get.





## What is Fibre To The Premises (FTTP)?

Fibre To The Premises (FTTP) replaces old copper broadband lines; fibre optic cables are run from your local exchange direct to your premises.

## Fibre broadband that's faster and more reliable

Because the fibre cable comes right into the building, there is less 'contention' which gives you a faster and more reliable broadband experience.

# Broadband Packages

<b>Fibre Unlimited</b>	<b>Fibre Unlimited Plus</b>
 <b>40Mbps<sup>†</sup></b> DOWNLOAD	 <b>100Mbps<sup>†</sup></b> DOWNLOAD
 <b>10Mbps<sup>†</sup></b> UPLOAD	 <b>25Mbps<sup>†</sup></b> UPLOAD
<b>£29.99<sup>*</sup></b> /MONTH For 18 months - £38/month thereafter	<b>£34.99<sup>*</sup></b> /MONTH For 18 months - £47/month thereafter
Seamless connection for busy households HD streaming, gaming and working	Fastest speeds for active households multi-tasking across multiple devices

Business Packages and enhanced SLA's available

**An Introductory Offer will be available for the first 18 months**

# Register Your Interest

## HOW TO GET ULTRAFAST Fibre Broadband



1

### REGISTER INTEREST

Visit [www.airband.co.uk](http://www.airband.co.uk)  
and enter your  
postcode in the handy  
coverage checker.



2

### KEEP IN TOUCH

While the network is being  
built, **we'll keep you updated  
regularly** via email to let you  
know how the project  
is going and when we expect  
to start taking orders and  
installing customers.



3

### GET ONLINE

You'll get a **FREE** survey to triple check  
there are no issues with you getting  
a connection, then an Airband engineer  
will connect a fibre optic cable from  
the nearest telegraph pole or  
underground duct to your property, then  
connect to your router. **Hey presto –  
ultrafast fibre broadband!**



# Installation



Twist Port



Fibre Router

# FAQ

## **What is the installation cost?**

A standard installation is £99 subject to survey

## **How will you get to my premise?**

To minimise disruption wherever possible we will use existing ducts and telegraph poles to bring the fibre underground or overhead, however some premises may require additional infrastructure.

## **I am in a contract can I wait to sign up?**

A range of options are also available for people wishing to switch contract. Please contact us to find out more

## **Can I upgrade my service speeds?**

We can offer upgrade packages for extra speeds during the life of your contract.

## **What support services do you offer?**

Our helpdesk operates 24 hours a day, 7 days a week. All residential packages come with a free standard 5-day Service Level Agreement (SLA). Enhanced SLA's and business services are available.

# Other Internet Service Providers (ISP)

“All CDS contracts including the Airband contract have a requirement that any Internet Service Provider that wishes to can deliver a service over the Network however, there is no requirement for any Internet Service Provider to do so, and only on their request.

Conversations are going on within the industry to ease the process of integrating Internet Service Providers and Network systems.”

# Thank you

# Any Questions?

**Paul Nethercott**  
COMMUNITY LIAISON EXECUTIVE

✉ : [paul.nethercott@airband.co.uk](mailto:paul.nethercott@airband.co.uk)

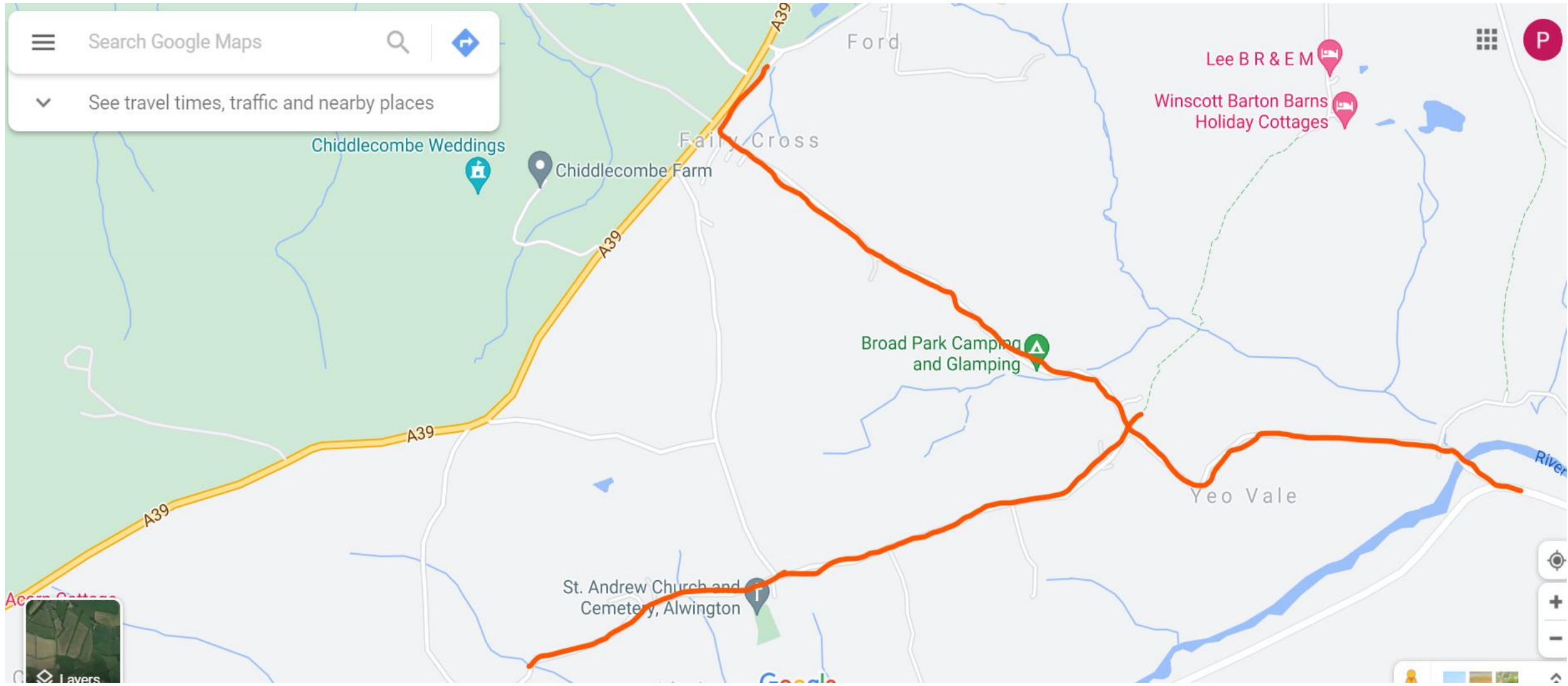
☎ : 07949 538 097

[www.airband.co.uk](http://www.airband.co.uk)

📺 : UKAirband    📘 : UKAirband

Airband Community Internet Ltd  
Kirkham House, John Comyn Drive,  
Worcester, WR3 7NS

# Rough Fibre Map



# CDS “In Contract” Premises



EX395ET	BLUE, LANE PAST YEO VALE FARM, YEO VALE
EX395ET	YEO VALE HOUSE, LANE PAST YEO VALE FARM, YEO VALE
EX395ET	1, YEO FARM COTTAGES, LANE PAST YEO VALE FARM, YEO VALE
EX395ES	TUCKING MILL, ROAD FROM TUCKINGMILL CROSS TO YEO VALE, YEO VALE
EX395ER	OLD MILLS, ROAD FROM PARKHAM CROSS TO TUCKINGMILL CROSS, YEO VALE
EX395ER	BROOK COTTAGE, ROAD FROM PARKHAM CROSS TO TUCKINGMILL CROSS, YEO VALE
EX395ER	APRIL COTTAGE, ROAD FROM PARKHAM CROSS TO TUCKINGMILL CROSS, YEO VALE
EX395ER	2, FRY'S COTTAGE, ROAD FROM PARKHAM CROSS TO TUCKINGMILL CROSS, YEO VALE
EX395ER	1, FRY'S COTTAGE, ROAD FROM PARKHAM CROSS TO TUCKINGMILL CROSS, YEO VALE
EX395ER	COURTISES, TRACK FROM CROCKED LAKE TO BABLEIGH CROSS, YEO VALE

EX395PB	PARKLANDS, ROAD FROM PENDEROSA FARM TO THE OLD STABLES, FAIRY CROSS
EX395BU	OLD POST OFFICE, ROAD PAST GIFFORDS FORD FARM, FAIRY CROSS
EX395BU	FORD COTTAGE, ROAD PAST GIFFORDS FORD FARM, FAIRY CROSS
EX395BX	ESTATE OFFICE, TRACK TO PORTLEDGE ESTATE, FAIRY CROSS
EX395BX	3, COACH HOUSE, TRACK TO PORTLEDGE ESTATE, FAIRY CROSS
EX395BX	2, COACH HOUSE, TRACK TO PORTLEDGE ESTATE, FAIRY CROSS
EX395BY	STRAWBERRY HILL, ROAD PAST MOOR PARK FARM, FAIRY CROSS
EX395BX	APPLE HOUSE, TRACK TO PORTLEDGE ESTATE, FAIRY CROSS
EX395ET	LEY MILLS, ROAD PAST LEY MILL FARM, FAIRY CROSS
EX395BU	THREE ACORNS, ROAD PAST GIFFORDS FORD FARM, FAIRY CROSS
EX395BU	2, ALMSHOUSES, ROAD PAST GIFFORDS FORD FARM, FAIRY CROSS
EX395BU	1, ALMSHOUSES, ROAD PAST GIFFORDS FORD FARM, FAIRY CROSS
EX395BT	KNOTTY CORNER FARM, ROAD PAST KNOTTY CORNER FARM, FAIRY CROSS
EX395BT	2, KNOTTY CORNER COTTAGES, ROAD PAST KNOTTY CORNER FARM, FAIRY CROSS
EX395BT	1, KNOTTY CORNER COTTAGES, ROAD PAST KNOTTY CORNER FARM, FAIRY CROSS
EX395ET	LEY MILL COTTAGE, ROAD PAST LEY MILL FARM, FAIRY CROSS
EX395BX	PORTLEDGE GATEHOUSE, TRACK TO PORTLEDGE ESTATE, FAIRY CROSS
EX395DD	2, COUNCIL COTTAGES, ROAD PAST MOOR PARK FARM, FAIRY CROSS
EX395BX	SUMMER HOUSE, TRACK TO PORTLEDGE ESTATE, FAIRY CROSS